



Notice of Meeting

You are invited to attend a Meeting of the

Swansea Public Services Board Joint Committee

At: Remotely via Microsoft Teams

On: Thursday, 27 April 2023

Time: 3.00 pm

Chair: Councillor Andrea Lewis

Watch Online: <http://bit.ly/3zPeNF2>

Agenda

Preliminary Matters:

1 Apologies for Absence.

2 Disclosures of Personal & Prejudicial Interest.

www.swansea.gov.uk/disclosuresofinterests

3 Minutes.

2 - 4

To approve and sign the Minutes of the previous meeting(s) as a correct record.

4 Public Question Time.

Questions can be submitted in writing to Democratic Services democracy@swansea.gov.uk up until noon on the working day prior to the meeting. Written questions take precedence. Public may attend and ask questions in person if time allows. Questions must relate to items on the open part of the agenda and will be dealt within a 10 minute period.

Items for Discussion / Decision / Approval:

5 Introductions - Future Generations Commissioner. (Verbal)

Derick Walker

6 Local Well-being Plan for Final Approval.

5 - 43

Ness Young

**7 Swansea Public Services Board (PSB) Well-being Plan 2023-24
Action Plan.**

44 - 65

Ness Young

8 Frequency of Meetings / Terms of Reference. (Verbal)
Ness Young

9 Partnership Forum. (Verbal)
All

For Information:

10 Future Work Programme:
Walking in Our Shoes;
Area Planning Board Annual Report
Update on GP Clusters

11 Future Meeting Dates:
13.07.2023
12.10.2023
11.01.2024
25.04.2024



Huw Evans
Head of Democratic Services
Thursday, 20 April 2023

Contact: Democratic Services - 01792 636923

Agenda Annex

Swansea Public Services Board – Membership

Statutory Members (Joint Committee and Partnership Forum)

Keith Lloyd - <i>Swansea Bay University Health Board</i>
Councillor Rob Stewart – <i>Leader - Swansea Council</i>
Councillor Gwynfor Thomas - <i>Mid & West Wales Fire Authority</i>
Martyn Evans - <i>Head of Operations South West Wales – Natural Resources Wales</i>
Martin Nicolls – <i>Chief Executive - Swansea Council</i>

Designated Representatives:

Karen Stapleton - <i>Deputy Director of Strategy – Swansea Bay University Health Board</i>
Keith Reid - <i>Executive Director - Public Health, Swansea Bay University Health Board</i>
Ness Young - <i>Interim Director of Corporate Services - Swansea Council</i>
Andrea Lewis - <i>Cabinet Member for Service Transformation - Swansea Council</i>
Roger Thomas - <i>Chief Fire Officer - Mid & West Wales Fire & Rescue Service</i>

Invited Participants (Joint Committee and Partnership Forum)

Professor Chris Jones – <i>Welsh Government</i>
Trudi Meyrick - <i>Chief Superintendent - South Wales Police</i>
Amanda Carr - <i>Swansea Council for Voluntary Service</i>
Alun Michael - <i>Police and Crime Commissioner</i>
Mark Brace - <i>Assistant Commissioner - South Wales Police and Crime Commissioners Office</i>
Mark Wade - <i>Health & Housing</i>
Deanne Martin – <i>HM Prison & Probation Service</i>

Invited Participants (Partnership Forum)

Louise Gibbard - <i>Cabinet Member for Care Services - Swansea Council</i>
Hayley Gwilliam – <i>Cabinet Member for Community (Support) - Swansea Council</i>
David Hopkins - <i>Cabinet Member for Corporate Service & Performance - Swansea Council</i>
Erika Kirchner – <i>Councillor - Swansea Council</i>
Alyson Pugh - <i>Cabinet Member for Well-being - Swansea Council</i>
Robert Smith - <i>Cabinet Member for Education & Learning - Swansea Council</i>
Andrew Stevens - <i>Cabinet Member for Environment & Infrastructure</i>
Hilary Dover - <i>Planning Group</i>
Vacancy - <i>Swansea University</i>
Anna Jones - <i>University of Wales Trinity Saint David</i>
Sarah King - <i>Gower College Swansea (Director of HR)</i>
Jayne Brewer - <i>Gower College Swansea (Head of Employer Development)</i>
Matthew Bennett - <i>Job Centre Plus</i>
Hywel Evans - <i>Regional Business Forum</i>
Keith Baker - <i>Swansea Economic Regeneration Partnership</i>
Philip McDonnell - <i>Swansea Environmental Forum</i>
Mike Phillips - <i>Research Group</i>
Steve Davies - <i>Mid & West Wales Fire & Rescue Service</i>
To be confirmed - <i>DVLA</i>
To be confirmed - <i>Swansea Learning Partnership</i>

Agenda Item 3



Minutes of the **Swansea Public Services Board** **Joint Committee**

Multi-Location Meeting - Gloucester Room, Guildhall / MS
Teams

Thursday, 9 February 2023 at 3.00 pm

Present: Councillor A S Lewis (Chair) Presided

Leanne Ahern, Swansea Council
Maggie Berry, Swansea Bay University Health Board
Mark Brier, South Wales Police
Amanda Carr, Swansea Council for Voluntary Service
Martyn Evans, Natural Resources Wales
Bailie Jones, Mid & West Wales Fire & Rescue Service
Allison Lowe, Swansea Council
Keith Reid, Public Health, Swansea Bay University Health Board
Suzy Richards, Swansea Council
Amy Richmond-Jones, Mid & West Wales Fire & Rescue Service
Karen Stapleton, Swansea Bay University Health Board
Paul Thomas, Swansea Council
Roger Thomas, Mid & West Wales Fire & Rescue Service
Mark Wade, Health & Housing Group
Ness Young, Interim Director of Corporate Services

Apologies for Absence

Sian Harrop-Griffiths, Swansea Bay University Health Board
Professor Chris Jones, Welsh Government
Deanne Martin, HM Prison & Probation Service
Martin Nicholls, Swansea Council
Rob Stewart, Swansea Council
Emma Woollett, Swansea Bay University Health Board

40 Disclosures of Personal & Prejudicial Interest.

No declarations were made.

41 Minutes.

Resolved that the Minutes of the Swansea Public Services Board Joint Committee held on 1 December 2022 be approved as a correct record.

42 Update on Actions from Previous Meeting.

The action log was noted.

43 Public Question Time.

There were no public questions.

44 Safer Swansea Partnership Annual Statement 2022, 1 January 2022 - 31 December 2022.

Paul Thomas, Community Integration Partnership Manager provided an annual statement of the work of the Safer Swansea Partnership during 2022 as part of the overarching Governance arrangements.

Resolved that the Safer Swansea Partnership Annual Statement be accepted and noted.

45 Healthy Weight Healthy Wales. (Verbal)

Keith Reid, Executive Director of Public Health provided a presentation on the Healthy Weight Healthy Wales programme.

The Healthy Weight Healthy Wales Whole Systems Approach (HWHW WSA) Programme was a collaborative programme between Public Health Wales, the Directors of Public Health Leadership Group and Welsh Government. The Whole System Approach to a Healthy Weight in Wales would take a long term view and was underpinned by a 10 year Welsh Government strategy.

The programme was part of a national programme but the role at a local level would build on local relationships and partnerships and links with local communities to implement and drive change. The approach would recognise the importance of building on local assets and opportunities and strengthening cross-sector alliances.

The work would be undertaken with a range of stakeholders, including local communities, to both better understand the system and the opportunities for change. The process explicitly aimed to reveal the structures and goals within a given system.

The Joint Committee also provided details of other programmes that had taken place in communities, the results of which might assist the programme team.

The Chair thanked Mr Reid for the informative presentation.

46 Local Well-being Plan Update. (Verbal)

Suzy Richards, Sustainable Policy Officer provided an update on progress to date in respect of the development of the Local Well-being Plan.

The plan continued to evolve and be updated following the consultation responses received and the Joint Committee would receive the most up to date iteration of the Plan following this meeting.

Whilst a few responses were still expected imminently from partners, all the responses had been actioned as soon as they had been received. It was noted, however that responses had been disappointingly low compared to previous years.

A workshop had been arranged for 15 February in order that partners could agree the final changes / comments / additions.

Three workshops had taken place. The regional funding would be utilised for the translation of the Plan and an 'Easy Read' version, together with a digital video would also be produced and images and typesetting would be updated. It was agreed that the query regarding the branding could be agreed by all the partners via email.

47 Performance Framework / Highlight Reports from the 4 Workstreams.

The Performance Framework / Highlighted reports from the 4 Workstreams were noted.

48 Support for Public Services Boards 2023-2024 to 2025-2026.

For Information. However, it was noted that as a decision was required in the next few weeks in response to the letter, further discussions would take place in the workshop scheduled for 15 February.

49 Future Work Programme.

The future work programme was noted.

The meeting ended at 4.05 pm

Chair



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Working together to improve **well-being** in Swansea

Swansea Public Services Board Local Well-being Plan 2023-2028



Agenda Item 6

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MESSAGE FROM Swansea Public Services Board

It is five years since Swansea Public Services Board's first Local Well-being Plan was launched with real progress being made by working together to improve well-being. Since the start of our conversation about well-being in Swansea and the setting of long term 2040 objectives, much has changed.

We carried out an Assessment of Local Well-being in 2022 which looked at research and feedback from the public about well-being in Swansea. This found that despite the unprecedented impacts of Covid-19, Brexit, war in Ukraine, the emergence of the real effects of climate change, the nature emergency and the rising cost of living crisis, our long-term aspirations for well-being remain relevant. And as in 2022, the evidence is clear that deep rooted systems and economic and social models across our well-being work continue to challenge us. This suggests we need to address both immediate and longer-term challenges; if we only tackle the present problems they will continue to recur. The specific actions we need to take and way we take them are equally important.

In Swansea, we continue to believe in the rights of every person. Our vision is to work together to make Swansea a place which is prosperous, where our natural environment is appreciated and sustained, and where every person can have the best start in life, get a good job, live well, age well, have access to cultural opportunities and have every opportunity to be healthy, happy, safe and the best they can be. Listening to people tells us Swansea is a great place to live but we need to work harder together to make sure everyone can live well, benefit from and be proud of Swansea.



We want to build on successes to date so have updated our existing long-term objectives. This strategic continuity will help us focus on the joint action needed to make the most difference to individuals' lives.



EARLY YEARS: To ensure that children have the best start in life to be the best they can be.



LIVE WELL, AGE WELL: To make Swansea a great place to live at every stage of life.



CLIMATE CHANGE & NATURE RECOVERY: To restore and enhance biodiversity, tackle the causes, and reduce the impact of climate change.



STRONG COMMUNITIES: To build cohesive and resilient communities with a sense of pride and belonging.

How we work

The Well-being of Future Generations Act (Wales) 2015 asks Public Services Boards and Welsh public bodies to work together toward seven common well-being goals using five ways of working when making decisions. This approach underpins all we do.

Five ways of working:



THE LONG TERM: The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.



PREVENTION: How to act to prevent problems occurring or getting worse may help public bodies meet their objectives.



INTEGRATION: Considering how public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.



COLLABORATION: Acting in collaboration with any other person (or different parts of that body itself) that could help the body meet its well-being objectives.



INVOLVEMENT: The importance of involving people with an interest in achieving the well-being goals and ensuring that those people reflect the diversity of the area which the body services.

Seven well-being goals

Goal	Description of the Goal
A prosperous Wales	An innovative, productive, and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including action on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.
A resilient Wales	A nation which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic, and ecological resilience and the capacity to adapt to change (for example climate change).
A healthier Wales	A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.
A more equal Wales	A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio-economic background and circumstances).
A Wales of cohesive communities	Attractive, viable, safe, and well-connected communities.
A Wales of vibrant culture and thriving Welsh language	A society that promotes and protects culture, heritage, and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.
A globally responsible Wales	A nation which, when doing anything to improve the economic, social, environmental, and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being.

Well-being in Swansea

Swansea is the second largest city in Wales, with a population (city and county) of 238,500 (Census). Population growth in Swansea, and improvements in life expectancy, have recently plateaued, and (as elsewhere) our population is ageing.

However, more detailed information from the Census will improve our understanding of recent change in Swansea. The impact of the pandemic has shaped life in Swansea for much of the last three years with over 800 registered deaths in Swansea involving Covid-19 (by May 2022); and the ongoing emotional, physical, and mental health costs are still not fully understood. Public services and our residents worked together to meet this challenge with a successful ongoing vaccination programme, implementation of regeneration and recovery plans and continued formal and informal volunteering activity and community action.

Swansea is an attractive place to work in and visit, with many people travelling to do both. It is one of the most ecologically rich counties in Wales, but there are many threats to our natural resources which are in decline and areas of poor environmental quality need improving. Climate change will increasingly impact on communities, businesses and infrastructure across Swansea. Swansea has a high proportion of people with higher-level qualifications and is home to high numbers of students. Whilst the overall number of people who can speak Welsh has fallen, the number of young people under 16 years who can speak Welsh is increasing. Alongside this there have been developments in the cultural offering in the city including a wide range of diverse events and the opening of the Swansea Arena.



Looking to the future, Wales is a country that is changing, and Swansea is changing too and will increasingly be made up of people from different backgrounds and protected characteristics. The average number of people in a household is falling with more people living on their own than before. The sort of jobs people have are changing, with technology advances, increasing automation and changes in health and social care. In Swansea, we need to understand the challenges and opportunities these changes bring.

Our latest Assessment of Local Well-being has also told us several things about Swansea:

Social well-being: People's life experiences are vastly different between our poorest and wealthiest communities, with signs of growing inequality in relation to education, employment, training, income, health outcomes, access to services and other life chances. These social determinants can unequally impact people's ability to live a healthy and happy life and can lead to persistent health inequalities. Despite some progress, there remain multiple challenges around early years, social care, substance misuse, housing, and community safety; and the pandemic has particularly impacted specific groups, including children, older people, and Black and Minority Ethnic communities.

Economy: There is already much work underway to help grow Swansea's economy and infrastructure, with developments to attract new visitors to the city, create new spending and supply opportunities for businesses, and in turn improve residents' economic wellbeing. However, measures of local economic performance, productivity, employment, and business suggest a mixed picture. Our future approach will need to integrate better our economic work with the climate and environmental considerations to achieve broader outcomes and how we plan our economic future.

Environment: The declaration of climate and nature emergencies along with national and local 'net zero' policy commitments, illustrate the multiple and urgent challenges facing Swansea's environment; for example, declining biodiversity and ecosystem resilience; water resources under pressure; increasing flood risk; competition between soils, land use and food production; the multiple benefits of green infrastructure; air quality impacts on health; opportunities for active and sustainable transport; improving waste management and reduction, and energy generation and security. The overwhelming message from the State of Our Natural Resources report is that wide ranging transformation is needed in the food, energy and transport systems that will require each of us to make changes to the way we live.

Culture: Swansea is strong in the diversity and range of its cultural offer (including tourism), but the sector and community it serves were hard hit by temporary closures during the pandemic lockdowns. The sector responded by utilising outdoor spaces as much as possible and is now showing signs of recovery due to sectoral support from the public, private and third sector. Nature sport, leisure and culture facilities provide vital health and well-being benefits to local communities. There is a good local volunteer base across activities ranging from Friends of Parks, Sports Clubs and Community Buildings, but with an ageing profile.



Key partnerships working towards well-being in Swansea



- Southwest Wales Corporate Joint Committee
- Swansea Bay City Deal Board
- Regeneration Swansea
- South West Wales Regional Learning and Skills Partnership
- Healthy Cities
- Regional Housing Forum
- Safer Swansea Partnership
- Poverty Partnership Forum
- Human Rights City Steering Group
- West Glamorgan Regional Partnership Board and increasingly Primary Care Clusters
- Partneriaeth (Educational improvement partnership)
- Ageing Well Steering Group
- Area Planning Board
- A regional collaboration for health
- Childrens Rights Steering Group
- Swansea Environmental Forum
- Local Nature Partnership Swansea

Swansea Public Services Board aims to support and help these partnerships thrive and benefit from considering all dimensions of wider well-being. Clearly identifying responsibilities and avoiding duplication of governance will enable resources to be concentrated where value is added and activities best fit.

We have formed the Neath Port Talbot and Swansea Joint Public Services Board which tackles specific issues which benefit from a regional approach such as substance misuse. **This work will continue.**

Summary of progress towards our objectives

Steps taken towards our objectives have resulted in these key achievements to date:

EARLY YEARS

- Signed up to the First 1000 Days Collaborative. Work was embedded into the Early Years Transformation Integration Pathfinder collaborative
- Ways of working embedded in Pathfinder approach and projects such as Jig So, Best Start Swansea Early Help Hubs, Early Years Early Help Team
- Early Years Transformation Integration collaborative Vanguard Systems Review helped consider 'What Matters to people. Further exploration of the integration of early years systems and services is ongoing, via the Early Intervention foundation toolkit, and the Early Years Maternity Maturity Matrix

Interventions are being made earlier in life via cross agency preventative services such as Flying start. Programmes include the expansion of Flying Start, the integration of services such as Jigso within social services, and the exploration of great Speech and Language support.

LIVE WELL, AGE WELL

- Dementia friendly communities and Dementia friendly Generations projects, end of life wish technologies e.g., magic tables
- Contacts Booklet and training rolled out across partners, post covid directory of services produced
- Ageing Well Steering Group has developed informal activities for 50+ members which connect and build resilience
- Referral systems in place and reviews of assistive technology
- Culture changing intergenerational 'Big Conversations' between primary and secondary school children and ageing well members.

WORKING WITH NATURE

- City Centre Green Infrastructure strategy collaboratively produced, adopted and actively in use by partners, Green Spaces project implemented
- Initiatives such as firebreaks on Kilvey Hill
- PSB partners set out commitments via Swansea Climate and Nature Recovery Pledge and launch of Sustainable Travel Charter Swansea Bay
- Series of well attended events talks and conferences resulting in action.

STRONG COMMUNITIES

- Community led assets-based approach to High Street Critical Incident Group, Joint Swansea, and Neath Port Talbot PSB action on substance misuse
- Intercultural City Status achieved
- Poverty Truth Commission
- Swansea Recovery Economic Recovery Action Plan.

SHARING FOR SWANSEA (cross cutting action)

- PSB leaders completed in 'walking in our shoes' programme understanding each other's business
- Partners participated in Swansea Local Property Board and have collaborated on hub activity
- Swansea co-production network established.
- Collaborative delivery pilots include the development of the Local Area Coordinator Network
- The PSB has pledged its intention to become a human rights city along with individuals and partners. Work to date includes production of a pocket guide.

Real progress has been made taking steps towards our well-being objectives since 2018 but we have more work to do. While the impact of the pandemic significantly impacted the latter years of the plan's delivery, the relationships developed via the Public Services Board provided a firm foundation for an integrated, collaborative response to the Covid 19 crisis.

PSB partners have worked and will continue to work in accordance with agreed commitments signed by partners. These commitments go beyond the legal duties that the various organisations have and are reviewed taking into account advice from Wales Commissioners. Healthy Wales, United Nations Convention of Rights of the Child (UNCRC), First 1000 days Collaborative, Age Friendly Cities and Communities, the National Principles for Public Engagement in Wales, National; Standards for Children and Young People's Participation, the Armed Forces Community Covenant, the Convention on Biological Diversity, One Public Sector, Swansea as a Human Rights City, Swansea Bay Healthy Travel Charter, etc. In addition, partners adhere to their organisational 'standards relating to promoting the Welsh language' and Cynnig Cymraeg as advised by the Welsh language Commissioner. These commitments underpin and continues in addition to activity on our Local Well-being Objectives.

We have reviewed our Local Well-being Objectives and updated them in line with the findings of our latest Assessment of Local Well-being. Our four objectives aim to improve well-being with a focus on 2040. The following pages detail what each objective aims to achieve, what conditions are needed for this to happen and how contribution to the national well-being goals is maximised and the five ways of working are employed.



1. EARLY YEARS

To ensure that children in Swansea have the best start in life to be the best they can be.



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If children have the best start in life, they are likely to be healthier, more likely to be better learners and less likely to experience deprivation as adults. Positive Early Years experiences lead to a greater likelihood of having a good job and a better standard of living, and of being more able to look after the environment and contribute to safe and prosperous communities (for more information, please see the Marmot Reviews and Time for Change: Poverty in Wales Report).

This happens when...

Parents and families are well prepared for birth and early childhood

All children develop to their full potential

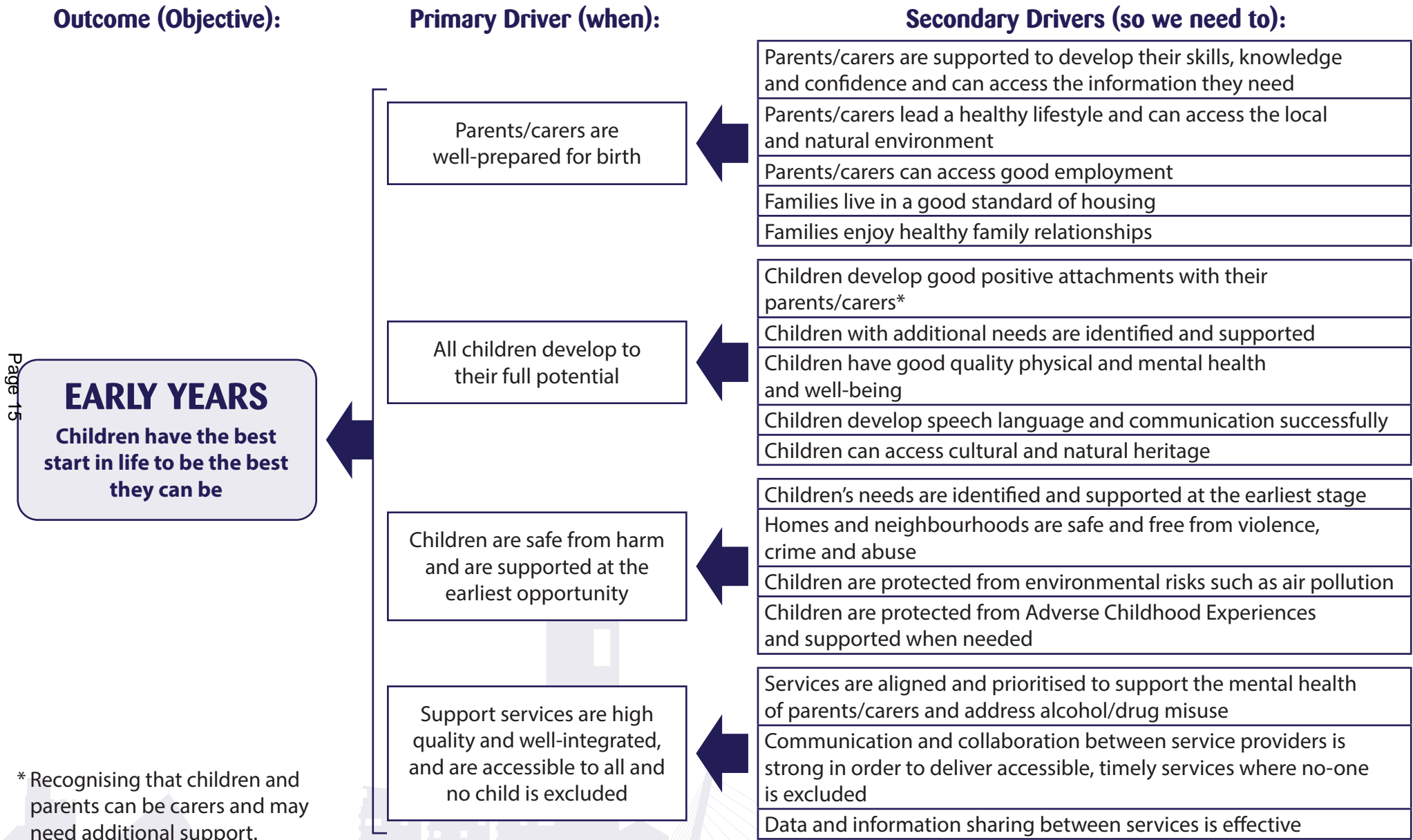
Support services are high quality and well integrated

Children are safe from harm and are supported at the earliest opportunity

Giving children the best start in life in Swansea involves a whole systems approach:

- Promoting important messages and information to all.
- Enhancing universal Early Years services through the availability of early intervention provision for expectant parents/carers and young children to ensure strong foundations are in place for their future development.
- Awareness of trauma and Adverse Childhood Experiences and how to support and build resilience.
- Adding value to universal and early intervention services through the engagement and involvement of wider services and organisations to promote, signpost, co-plan and deliver community-based support and activities.

Using evidence from our Assessment of Local Well-being, this diagram identifies what is needed to ensure children have the best start in life to be the best they can be:



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* Recognising that children and parents can be carers and may need additional support.

How we will maximise our contribution to well-being



Ensuring children have the best start in life will improve Swansea’s social and economic well-being. This objective will contribute to the well-being goals by focusing on building a healthier, more prosperous, equal, and cohesive Swansea.

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	A prosperous Swansea	A resilient Swansea	A healthier Swansea
Impact on the seven national well-being goals	Parents are supported to be able to work and train	Children learn to engage with and start a lifelong relationship with nature	Children learn about the importance of making healthy choices, and parents are supported to help them and their children to be healthy
A more equal Swansea	A Swansea of cohesive communities	A Swansea of vibrant culture and Welsh language	A globally responsible Swansea
Services support families with a view to reducing inequalities across Swansea	Children and families are an active part of their communities	Ample opportunities are provided to children and their families which promote Welsh language, culture and traditions through a range of activities and a sense of cynefin	Children learn global citizenship and apply this through life including an understanding of the climate and nature crises

We will use the five ways of working to enable this well-being objective to be achieved:

PREVENTION

Collective working to create conditions for children to flourish



INTEGRATION

Integrate resources and plan together, breaking down traditional structures

EARLY YEARS



LONG TERM

Early interventions to maximise longer-term health and well-being



COLLABORATION

Share data, information, understanding and collaborate with wider local and national, private and third sector partners



INVOLVEMENT

Taking a co-productive approach working with children, parents, carers, and practitioners

2. LIVE WELL, AGE WELL

To make Swansea a great place to live at every stage of life.



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We want to support all people to age well, to be safe, healthy, independent, and resilient in order to be able to reach their full potential. To achieve this, we need to support people throughout their lives to access good quality jobs, have enough money to live on, do the things that matter to them and keep well, have safe, good quality homes, easy access to natural green/blue spaces and the ability to make decisions that enable them to flourish. Many children and young people have had their development impacted by the pandemic and there have been a range of impacts from Covid-19 on people of all ages and backgrounds.

This happens when...

People are as independent as possible and enjoy a good quality of life

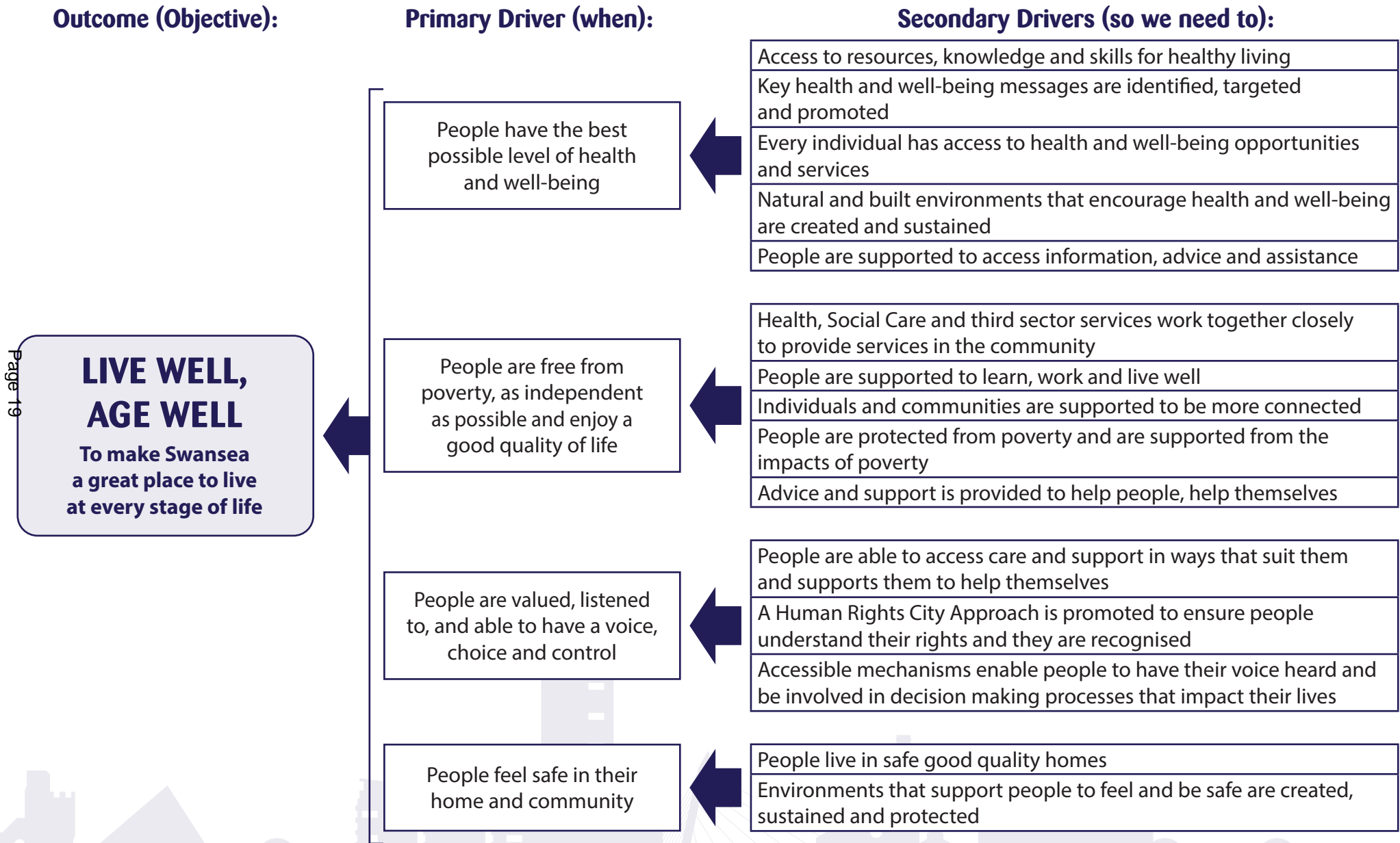
People feel safe in their homes and community

People have the best possible level of health and well-being

People are valued, listened to and are able to take control of their lives

While more people in Swansea are living longer, this is not always accompanied by a fulfilling quality of life. Climate change is already beginning to impact on people's lives and it is expected that this will increase. We need to maximise opportunities to ensure people enjoy active lifestyles as the population ages. We know that big differences remain between our poorest and wealthiest communities.

Using evidence from our Assessment of Local Well-being, this diagram identifies what is needed to ensure people live well and age well at every stage of life:



How we will maximise our contribution to well-being



Supporting people to Live Well and Age Well will contribute to the well-being goals by focusing on building a healthier, more prosperous, more equal, more cohesive Swansea.

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	A prosperous Swansea	A resilient Swansea	A healthier Swansea
Impact on the seven national well-being goals	People develop confidence, skills, and abilities to participate in the emerging future economy	Children and adults connect with their local built and natural spaces and are protected from environmental risk.	Mental and physical health is maximised by participating in activities that matter
A more equal Swansea	A Swansea of cohesive communities	A Swansea of vibrant culture and Welsh language	A globally responsible Swansea
People have opportunities to connect and fulfil their potential at all stages of life	Intergenerational opportunities across life stages build a cohesive culture	People pass on their languages and traditions across generations	UNCRC, Age friendly Swansea, and a City of Sanctuary

We will use the five ways of working to enable this well-being objective to be achieved:

PREVENTION

Support people to build strength, independence, and resilience throughout the life-course



LONG TERM

Early interventions to maximise longer term health and well-being



INTEGRATION

More integrated front-line workforce giving people the right support at the right time



**LIVE WELL,
AGE WELL**

COLLABORATION

Sharing best practice, skills and experience and having collective strength in tackling key issues



INVOLVEMENT

Developing robust and integrated involvement activities and making best use of existing mechanisms



3. CLIMATE CHANGE & NATURE RECOVERY

To restore and enhance biodiversity, tackle the causes, and reduce the impact of climate change.



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A thriving natural environment provides many benefits to society, improving well-being and sustainable economic prosperity throughout the county. Swansea's network of varied and attractive landscapes and wildlife habitats, including its coastline, uplands, woodlands, rivers and wetlands, and its urban parks and gardens, make it one of the greenest counties in the UK. We recognise, however, that many aspects of our natural environment are in decline and are no longer as resilient to change as we need them to be to deliver multiple benefits that support our well-being, now and in future.

This happens when...

Have abundant natural resources that we safeguard

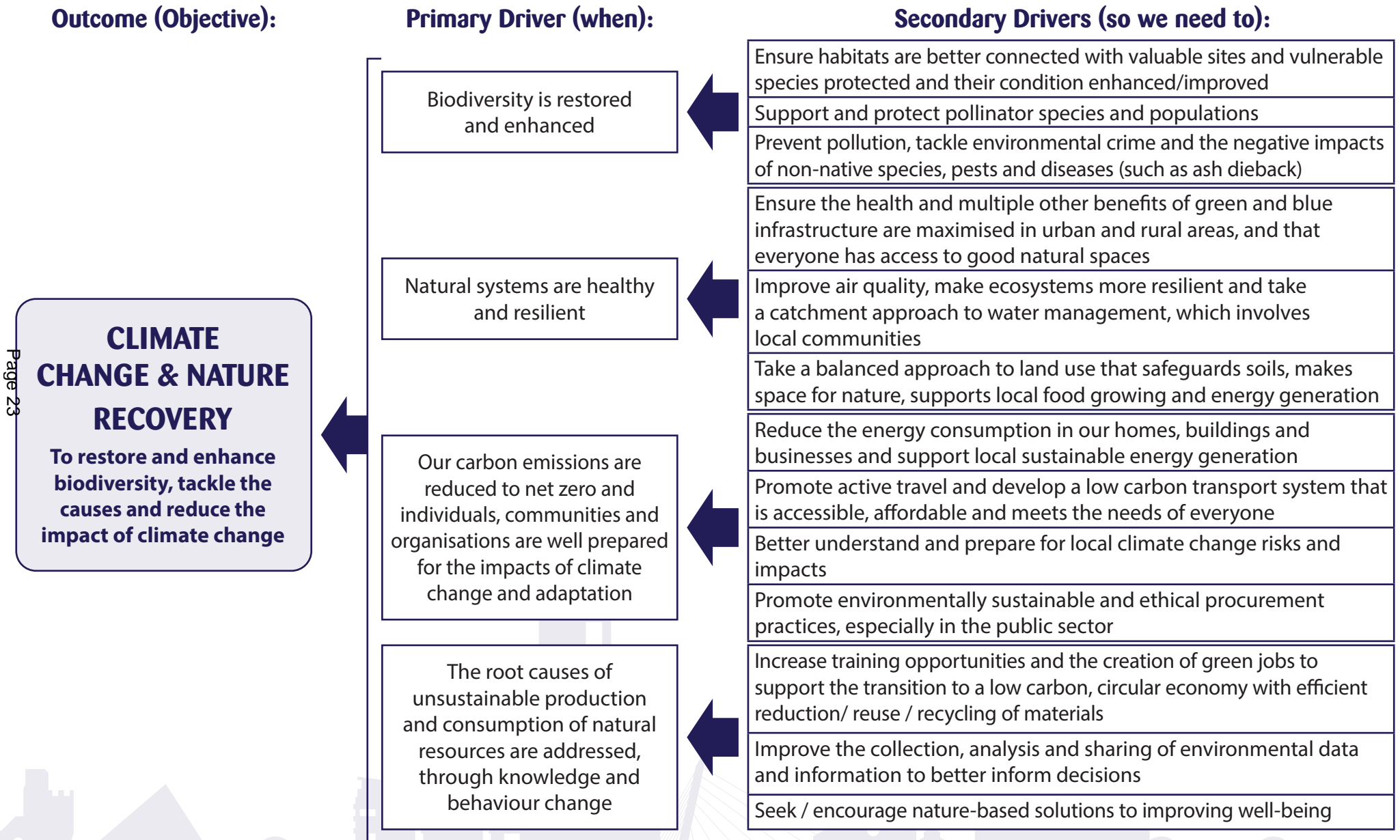
Restore and enhance biodiversity

Create healthy places for people

Have an economy that is sustainable and regenerative

Both national and local government have declared nature and climate emergencies; we need to stop exploiting nature and move to a situation where we are working with and regenerating nature for the benefit of all. We need to address inequalities as set out in '**Inequalities in a Future Wales Report**'. This means putting Nature and Climate Emergencies at the heart of decision making.

Using evidence from the Assessment of Local Well-being this diagram identifies what is needed to improve health, enhance biodiversity, and reduce the impact of climate change:



How we will maximise our contribution to well-being



Acting on climate change and nature recovery will improve Swansea’s social, economic, and environmental well-being. This objective will contribute to the well-being goals by focusing on building a healthier, more prosperous, resilient, more equal, and globally responsible Swansea.

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	A prosperous Swansea	A resilient Swansea	A healthier Swansea
Impact on the seven national well-being goals	A regenerative, circular economy which trains people for green jobs of the future	A more biodiverse Swansea where nature is valued will protect species and their habitats and provide multiple benefits to communities	Everyone has access to good quality natural green spaces, active travel routes and clean air and water supporting physical and mental health
A more equal Swansea	A Swansea of cohesive communities	A Swansea of vibrant culture and Welsh language	A globally responsible Swansea
Everyone has access to good quality environments and support is focused on those most vulnerable who are disproportionately impacted by climate change	A diversity of individuals and communities work together recognising differences, to protect nature and tackle climate change	The climate and nature emergencies are existential crises to which there is a cultural response. We embrace and safeguard our natural heritage and landscapes	We source materials with increasing awareness of the ethical and environmental impacts of procurement

We will use the five ways of working to enable this well-being objective to be achieved:

PREVENTION

Understanding the root causes of environmental, social, economic and cultural problems and work together with nature to prevent them – this is also called nature-based solutions



LONG TERM

Understanding and planning for the long-term trends so nature and people can adapt and become more resilient to climate change



CLIMATE CHANGE & NATURE RECOVERY

INTEGRATION

Ensuring the climate and nature crises, and their root causes, are fully considered in all policies plans and services and the benefits of working with nature are maximised



COLLABORATION

Working together to maximise the benefits derived from nature, and mitigate and adapt, to impacts of climate change



INVOLVEMENT

Working with and enabling communities to understand and act on the climate and nature crises to support transformational change



4. STRONG COMMUNITIES

To build cohesive and resilient communities with a sense of pride and belonging.



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We want to make Swansea a vibrant, inclusive, and welcoming place where everyone has equal access to opportunities and feels truly proud to live, work and play in Swansea. To achieve this, we need to develop a place where people belong, feel safe, and where people's backgrounds and circumstances are appreciated and valued.

Our communities are changing, we want to learn from each other and work together to build a better Swansea. We know that good relationships are an essential component of well-being. As communities change, we will celebrate what they have in common and face challenges together, including tackling barriers to employment, training, educational attainment, inclusion, and climate change. Our culture, heritage, sport, traditions, and values bring us together.

This happens when...

Have a sense of pride and belonging

Are more cohesive

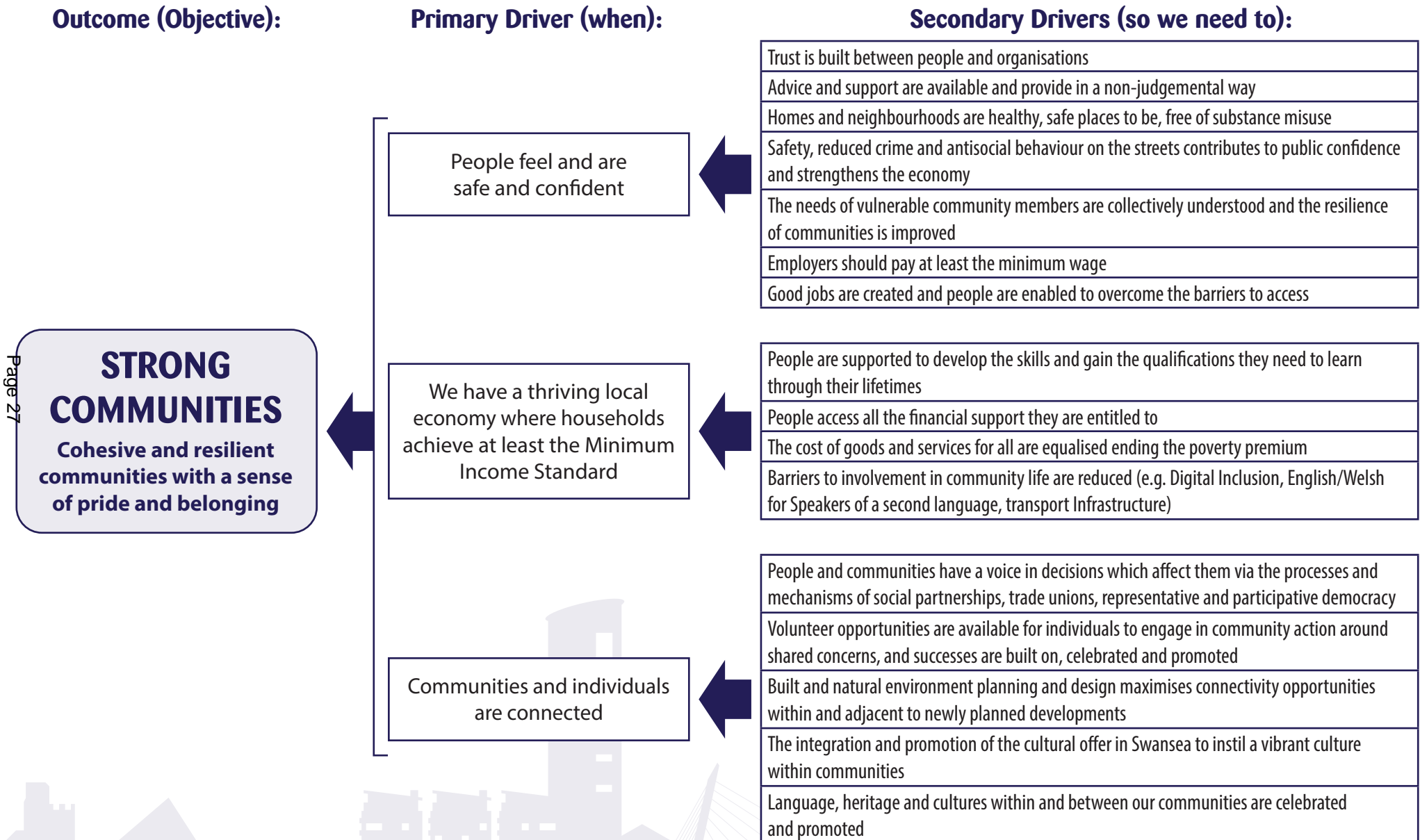
Are prosperous

Enable individuals to trust each other

Support people to feel safe and be safe, confident

We know we need to work together to understand individual and community issues and shape solutions based on lived experience. We need to build trust between communities and local organisations, giving people a voice in decisions affecting their lives. It is important to support and work with vulnerable people and socially marginalised groups to help shape preventative services and foster inclusion.

Using evidence from the Assessment of Local Well-being this diagram identifies what is needed to build strong, cohesive communities:



How we will maximise our contribution to well-being



By building strong communities we want to improve Swansea’s social, environmental, economic, and cultural well-being. This objective will contribute to the well-being goals by focusing on building a more prosperous, equal, globally responsible, healthier, resilient, and cohesive Swansea which celebrates our diverse and vibrant culture.

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	A prosperous Swansea	A resilient Swansea	A healthier Swansea
Impact on the seven national well-being goals	Lifelong education and earning opportunities are available to all	Communities connect with and care for their local green and blue spaces and act on climate change	People are able to take part in activities that feed the mind body and soul
A more equal Swansea	A Swansea of cohesive communities	A Swansea of vibrant culture and Welsh language	A globally responsible Swansea
All people are able to access affordable, accessible activities in the context of an increased cost of living	People are able to promote, express, share and see their lived experiences, language and culture	Following the pandemics impact on cultural sector, we need a coordinated approach from grassroots up	Swansea is a City of Sanctuary and offers a welcome to all

We will use the five ways of working to enable this well-being objective to be achieved:

PREVENTION

Work actively to celebrate difference and to ensure all residents feel they belong and have the confidence to challenge racism, sexism, and other inappropriate behaviours



LONG TERM

Work to understand the impacts of future trends on communities to help us prepare for a future Swansea we are all proud of



INTEGRATION

Work to understand the impact we all have on each other, our communities and the wider environment



STRONG COMMUNITIES

COLLABORATION

Listen to and trust each other, working across organisational boundaries and involving a greater diversity of partners



INVOLVEMENT

Work together to ensure we build trust and maximise positive change in Swansea codesigning and coproducing solutions where possible. This will enable us to take into account the lived experience of community members



Action the Public Services Board will take

Identifying the primary and secondary drivers for our four objectives helps to show us the path to their delivery and the contribution that we can make collectively as a Public Services Board. We describe the high-level actions we plan to take as steps. Our experience of working together over the past five years has taught us that to make the biggest difference as a Public Services Board we need to focus our efforts on:

- a few steps and do them well
- steps that can only be achieved by two or more PSB partners working together
- steps that add value to what is already happening in the existing post Covid partnership landscape
- steps which we can properly resource.

To ensure we are successful we also need to ensure that we:

- agree who will take lead responsibility and who will be involved in delivering each step
- develop arrangements to ensure progress is measured and monitored
- Increase and broaden participation of active partners across sectors.
- Improve integration and interaction between the objectives.

Taking account of the above learning, we have decided that rather than assign steps to individual objectives, to develop steps that **underpin the entire suite of objectives** as a whole, to encourage greater integration.

Detailed annual plans will be developed to show what we intend to do to progress each step each year, albeit recognising that the actions we take and the objectives themselves will interlink and none will be successfully achieved if pursued in silos. Against that background, we have identified eight steps that we will collectively take over the next five years:

- Transforming early years' services across Swansea
- Building on Swansea as a Human Rights City
- Working towards Swansea's net zero target and nature recovery
- Making Swansea safer, more cohesive, and prosperous
- Developing Swansea's integrated cultural offer
- Influencing and connecting with other governance arrangements across the Swansea Bay region
- Improving data quality and accessibility across the Swansea Bay region
- Developing Swansea PSB performance management arrangements.

2023-28 Swansea Public Services Board Local Well-being Plan Steps

The Steps to be taken	Short term (< 3 years)	Medium term (4-5 years)	Long term/Generational
To support the transformation of Early Years services in Swansea to provide better support children to have the best start in life.	Identify a lead sponsor for the integration toolkit, the Early Years Maternity Maturity Matrix, develop a framework and engage key stakeholders, and public.	Acting on reflective practice to evolve integrative working practices.	To embed and extend integrated working in other areas of delivery.
To build on Swansea's 2022 declaration of being a Human Rights City .	To work with stakeholders to develop and deliver an action plan that supports the declaration of Swansea being a Human Rights City.	To undertake activities and develop policies which demonstrate and enable people of all ages to understand and access their rights as a human being.	To embed in wider culture and review progression.
To energise and engage Swansea in working together for a just and equitable transition towards Net Zero and nature recovery taking a nature-based approach where possible.	To expand and diversify Swansea Climate and Nature Charter signatories engaging in transformative change - by understanding risk and response, building capacity and capability, through sharing of good practice, innovation, identification, and implementation of collaborative adaptation and mitigation actions towards Net Zero Wales and the Area Statement for Southwest Wales delivery.	To focus on maximising collaborative and transformative action in the highest impact areas (e.g., adaptation, biodiversity, environmental risk, procurement, circular and foundational economy,) involving diverse partners, community groups and individuals to build resilience.	To embed and continue to drive forward Net Zero commitments and nature recovery ambitions while mobilising individuals, communities and organisations across all sectors to tackle the climate and nature emergencies, ensuring a just transition towards Net Zero.
To maximise the contribution of PSB partners to making Swansea safer, more cohesive, and prosperous.	To identify and tackle any partnership barriers to progress on implementing the Safer Swansea Strategy; supporting Regeneration Swansea; and ensuring no one is left behind by supporting Swansea Poverty Partnership Forum actions.	To provide support and advocacy for any challenging projects requiring additional buy in and sponsorship or increased collaboration.	To embed work in the business-as-usual activity of all partners.

2023-28 Swansea Public Services Board Local Well-being Plan Steps

The Steps to be taken	Short term (< 3 years)	Medium term (4-5 years)	Long term/Generational
To support the development of an integrated cultural offer in Swansea.	To support and help develop the cultural offer which includes organisations, partnerships, and practitioners from across all sectors, supporting the promotion of the Welsh Language, community cohesion, health, and economic prosperity.	To support the Swansea Cultural Offer by encouraging culture, as defined in the FGA, to be integrated in the wider social, economic, and environmental activity undertaken by partners.	To reinforce and embed the routine consideration and use of culture as a critical tool in all partner activities and projects.
Influence and connect with other governance and partnership arrangements to ensure well-being is integrated across Swansea.	Ensure decision makers in Swansea are able to benefit from the Assessment of Local Well-being, the PSB's shared objectives and collaborative ways of working.	Increase and diversify participation in PSB activities including increased people involvement.	Work as part of a flexible, mapped and defined partnership framework enabling the right decision to be taken in the right place in an integrated way.
To help strengthen decision making across the Swansea Bay region by improving data quality and availability .	To work with partners via the Regional Partnership Board to improve the availability and quality of regional data.	To improve the relevance scope and availability of local data for the next well-being assessment including lived experiences.	For partners to have access to relevant regularly updated and assured data by streamlining efforts.
To develop performance management arrangements which measure and monitor the PSB's progress .	To develop 2023-24 Action Plan, milestones, and 2023-28 population level outcome measures; and to put in place monitoring arrangements.	To undertake review of annual performance; develop qualitative measures; and develop annual action plans based on progress.	Work towards the democratisation of performance by incorporating a 360 approach actively involving individuals.

How we will implement the steps



LONG TERM

Swansea Public Services Board has a 2040 vision which our organisations are already orientated toward. Our focus is on action today, to benefit from outputs tomorrow and outcomes in a generation.



COLLABORATION

We aim to increase collaborative work and create closer working relationships with key partners such as Town and Community Councils and community groups. Joint PSB activity with Neath Port Talbot PSB will continue to take place addressing shared concerns such as substance misuse.



PREVENTION

We recognise the gaps in our knowledge base particularly those resulting from the pandemic's demands on social, health and support services. We want to focus on removing barriers to data development so we can better understand and tackle emerging issues such as mental health. Preventative agendas such as climate change and poverty can be tackled more creatively by looking for the less obvious links to objectives and steps.



INTEGRATION

We plan to connect the work we already do towards shared ambitions to amplify effectiveness. For example, recent census data suggests the number of Welsh speakers in Swansea has declined by 0.2% while this decline is greater across Wales, we plan to come together and determine how take to collective action to co-ordinate our efforts to support Cymraeg 2050 (a strategy which aims to increase Welsh speakers to a million by 2050).



INVOLVEMENT

Swansea PSB aims to focus on involving our communities and citizens more proactively in the design and participation in projects. Where possible we aim to explore co-productive approaches and new ways of communicating with people and community groups.

Appendix I - Making the Connections

Although each objective focuses on a specific priority as our diagrams show there are many areas of overlap. We believe it is critical that everyone contributes to all of the objectives not just the ones where our work makes the biggest impact. Even where the scope for action is relatively small, when we all address each objective collectively the impact can be game changing. The chart below maps the role of each objective in carrying out the steps.

Steps we will take (Accountability and the extent to which the steps are applied by each Objective Delivery Group)	EARLY YEARS	LIVE WELL, AGE WELL	CLIMATE CHANGE & NATURE RECOVERY	STRONG COMMUNITIES
Early Years services transformation	Lead	Support	Support	Support
Human Rights City	Support	Lead	Support	Support
Net Zero Swansea and nature recovery	Support	Support	Lead	Support
Safer, cohesive, prosperous Swansea	Support	Support	Support	Lead
Integrated cultural offer	Support	Support	Support	Lead
Influence and connect with governance arrangements	Consider	Consider	Consider	Consider
Data development	Support	Support	Support	Support
Performance management arrangements	Support	Support	Support	Support

A detailed Action Plan will set out how we will implement the steps to achieve our objectives. These annually reviewed Action Plans will be developed iteratively drawing on a menu of steps identified via engagement and our driver diagrams. All actions will be assessed against criteria based on lessons learnt and/or engagement evaluation tools.

Appendix II Swansea Public Services Board

The Swansea Public Services Board is a partnership of organisations who work together to improve local services and includes statutory partners, Swansea Bay University Health Board (SBUHB), Swansea Council, Natural Resources Wales, and Mid and West Wales Fire and Rescue Service and;

- SBUHB Local Public Health Team
- Gower College Swansea
- HM Prison and Probation Service
- Job Centre Plus
- Regional Business Forum
- Safer Swansea Partnership
- Chief Constable of South Wales Police
- Poverty Partnership Forum
- South Wales Police and Crime Commissioner
- Regeneration Swansea
- Swansea Environmental Forum
- Swansea Council for Voluntary Service
- Swansea University
- Wales Community Rehabilitation Company
- Welsh Government
- University of Wales Trinity St David
- Community and Town Council representation
- Mumbles Community Council

Every local council area in Wales is legally required to have a Public Services Board. This requirement is set out in the Well-being of Future Generations (Wales) Act 2015.

The Act asks Public Service Boards and Public Bodies to work together toward seven common well-being goals and five ways of working to make sure that when making decisions they take into account:

- the impact they could have on people living their lives in Wales in the future
- how to work better with people and communities and each other
- how to prevent problems and take a more joined-up approach locally and regionally.

The Local Well-being Plan is designed to be about the collective action of the PSB Partnership. The PSB and Scrutiny will ensure that steps are in place to monitor that the Plan is achieving its objectives for Swansea and Wales.

Appendix III - How the plan has developed

Our involvement process started in 2016 by asking individuals, children, staff, managers, leaders, service users and experts to imagine the Swansea they wanted to see in 2040 and identified key trends that would impact this future. This long-term approach underpins the development of our Local Well-being Plan.

POPULATION	CLIMATE CHANGE	ECONOMY & INFRASTRUCTURE	SOCIETY & CULTURE	HEALTH	LAND USE & NATURAL RESOURCES
<ul style="list-style-type: none"> • Aging population • Housing • Migration • Immigration • Older Work force • Household make up • Student Population • Increased child population 	<ul style="list-style-type: none"> • Weather patterns • Extreme weather events • Bio-diversity • Water quality and availability • Flooding • Air quality • Sea level rise • Geopolitical instability 	<ul style="list-style-type: none"> • Price rises • Skills gap • Austerity • Globalisation • De-industrialisation • Increased adoption of IT • Smart technologies • Transport • Supply chains 	<ul style="list-style-type: none"> • Poverty • Apathy • Lack of trust/ empowerment • Erosion of community cohesion • BREXIT • Increased inequalities • Community Safety • Welsh Language 	<ul style="list-style-type: none"> • Heat related deaths • ACES • Demand • Life styles • E Health • Welsh Language • Mental Health • Elderly care • Drug resistance • Social Media 	<ul style="list-style-type: none"> • Energy • Food security • Farming and land use • Finite resources • Waste • Emissions / Pollutants • Ecosystem resilience • Soil quality • Bio-diversity

Our approach to involvement and engagement was based on the National Principles for Public Engagement and was designed to begin with a blank sheet and engage, re-engage, and then formally consult with our stakeholders filtering down the collective priorities for action into objectives. This meant ideas could be refined into objectives with everybody's buy in and voice being heard at every stage of the process.

In researching our 2022 Assessment of Local Well-being we found concerns in these areas were key.

SOCIAL

- Growing inequality and cost of living
- Mental health
- Aging population and social care workforce difficulties
- Lack of public transport
- Digital Exclusion
- Pandemic impact on specific groups e.g., early years, older people, BAME people and people with disabilities
- Crime, community safety and community cohesion
- Substance misuse

ENVIRONMENTAL

- Climate and Nature Emergency
- Loss of biodiversity, declining ecosystem resilience
- More resource required for long term management
- Water resources under increasing pressure
- Increasing flood risk impacting people, properties, services, and infrastructure
- Competition between soils, land use and food production
- Green infrastructure and Placemaking
- Air quality impacts on health
- Sustainable Transport and Active Travel
- Energy Generation and use/efficiency
- Inequity of benefit to and benefit from natural resources and exposure to environmental risks

ECONOMIC

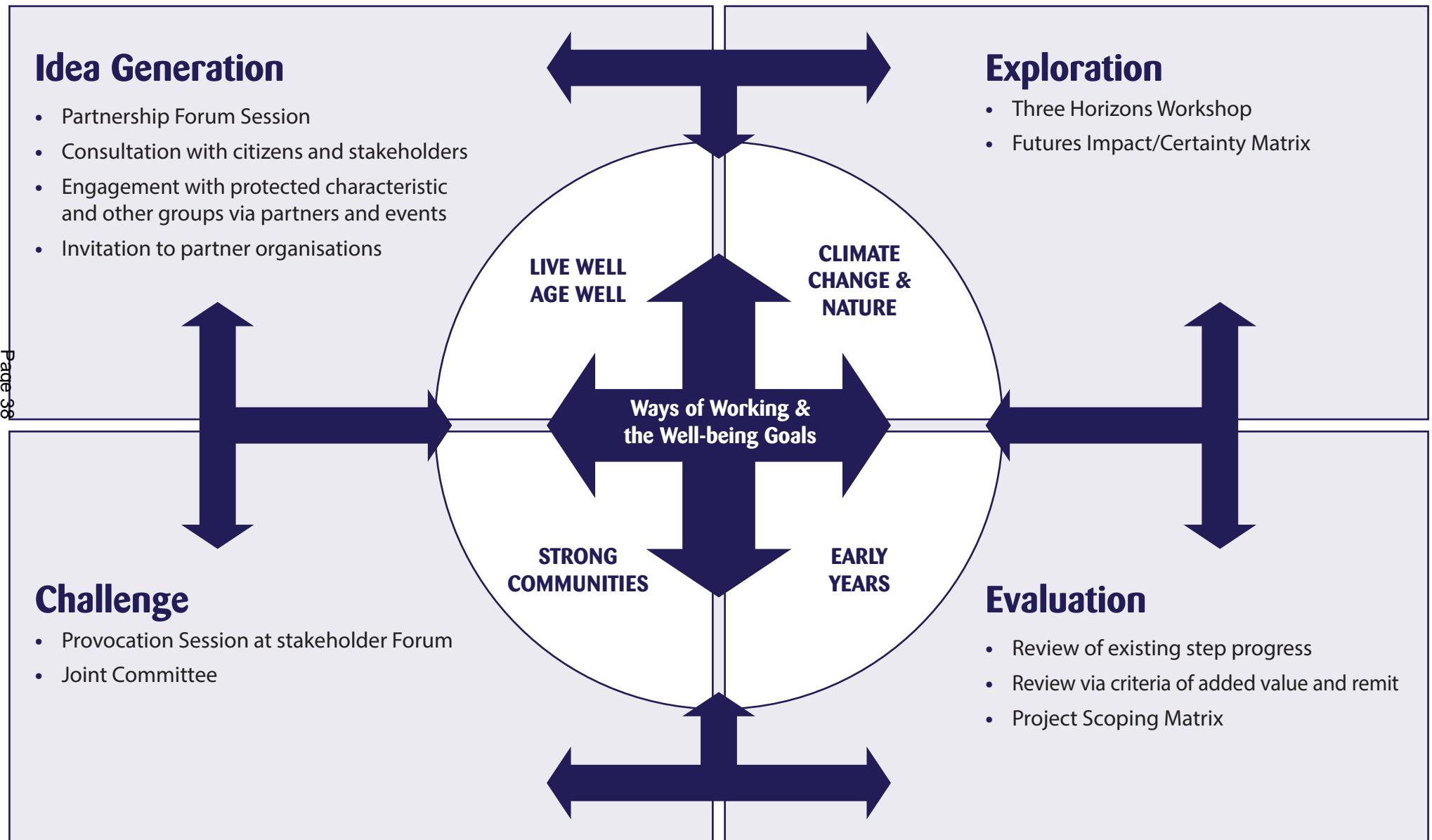
- Productivity and gross value added
- Diversification, growth, and survival of business base
- Household Income levels
- Economic infrastructure development viability gap
- Sustainable transport infrastructure
- Areas of deprivation and economic inactivity
- Skills attainment gap amongst disadvantaged
- Digital and green skills shortage
- Worker shortages: care, construction, hospitality

CULTURE

- Development of a Cultural Strategy
- Need for balanced programme of local affordable activities for all, targeting vulnerable groups/protected characteristics
- Tourism sector post pandemic recovery
- Inequalities in physical activity participation impacting health across areas
- Increase in Welsh speakers and resultant demand for Welsh language services
- Support sustainability of volunteering

To view the Assessment of Local Well-being and Summary: www.swansea.gov.uk/psbassessment

We are working with our partners, groups, and a diversity of Swansea people to develop a plan focusing on taking steps (especially in the areas identified via Assessment) to meet our updated 2040 local well-being objectives.



As well as using information from the Assessment of Local Well-being, Swansea has taken the following things into consideration to make sure our Local Well-being Plan is the best it can be:

Future Trends Report 2022	West Glamorgan Regional Partnership Board	What we have to do by law (statutory duties)	The rights of all people
<p>This is a report written by Welsh Government. It looks at trends in Wales and shows:</p> <ul style="list-style-type: none"> • The population is ageing although population growth is slowing and growth of Welsh language • Increasing demand for public sector, care, and digital services • Widening inequality, reducing unemployment levels felt unevenly, slow progress on poverty reduction • Changing health profiles • Accelerating climate change impacts, with uneven risk distribution • Increasing consumption and emissions • Species loss and less ecosystem resilience • Increased digitalisation and AI, changing nature of work, increased cyber security risk. 	<p>Swansea PSB works closely with West Glamorgan health and social care programme.</p> <p>This regional partnership delivers across Neath Port Talbot and Swansea.</p> <p>The development of both the Population Assessment and last Area Plan have been informed and been informed by the work of Swansea PSB.</p> <p>The 2022 Population Assessment can be found at found at: www.westglamorgan.org.uk</p> <p>The 2018 Area Plan can be seen at: www.westernbay.org.uk/areaplan</p>	<p>The Act gives PSBs the choice to bring together a range of plans that set out what we have to do in specific areas. These plans are:</p> <ul style="list-style-type: none"> • The Crime and Disorder, Reduction of Offending and Substance Misuse Partnership Plan • Children and Young People’s Partnership Plan • The West Glamorgan Area Plan • The Part 1 Scheme ‘Local Primary Mental Health Support Services’ jointly agreed by the LHB and 3 local authorities under section 2 of the Mental Health Measure 2010 measure. • The Violence Against Women, Domestic Abuse and Sexual Violence Plan. <p>The PSB agreed that to best work on these specific areas, there should be separate plans.</p> <p>The Well-being Plan will support and add value to them.</p>	<p>All people have rights. These rights are set out in the United Nations Declaration of Human Rights.</p> <p>We want to respect people’s rights and involve them in decisions that affect their lives and their well-being.</p> <p>The PSB ensures that a diversity people are involved in decisions that affect their well-being.</p> <p>Children have specific rights that are set out in the United Nations Convention on the Rights of the Child. In Wales, we have to show what we do to listen to children and young people. In Swansea, there is a clear and agreed commitment to supporting children to enjoy their rights.</p>

The Future Generations Report

Read the Future Generations Commissioners Report at www.futuregenerations2020.wales.

Recommendations which are being prioritised and are reflected in this plan include:

CLIMATE CHANGE & NATURE RECOVERY

- Declare a nature and climate emergency and rapidly accelerate the scale and pace of change to help tackle these challenges.
- Invest in and value the important role biodiverse green and blue space plays in supporting people's health and community well-being.
- Considering and taking action to address the climate and nature crisis together.
- Develop your knowledge of nature and increase awareness of the importance of a biodiverse natural environment with healthy functioning ecosystems, and prepare people with skills fit for the future.

STRONG COMMUNITIES

- Ensure that objectives consider opportunities to tackle poverty and inequalities in the context of all of the well-being goals - not solely focusing on economic and social opportunities.
- Support communities to be well connected and a place where people feel safe.
- Use the relationships you have developed to work better together to plan, prepare and shift activity and resources towards prevention; to help tackle crime and anti-social behaviour.
- Support people to engage with culture in their daily working and recreational lives and bring out the best in our cultural professionals.

- Enable our citizens to access and engage with their own and other cultures.
- Make the most of local assets such as libraries, play facilities, museums, galleries, sports facilities, music venues, arts organisations, natural resources, and historical spaces to support community well-being.

LIVE WELL, AGE WELL

- Focus on prevention of inequalities, including through education and harnessing the skills and resilience of people who have lived experience of relevant issues.
- Playing their part to ensure Wales is welcoming, safe and fair to all.
- Take more of a concerted effort to successfully integrate refugees and asylum seekers in Wales.
- Seek to reduce inequalities by involving people in the '**story behind the data**' and collaborating with others.

EARLY YEARS

- Be willing to fundamentally reform existing services.
- Look at the whole system and replace competition with compassion – interventions should be dealing with the person, not the specific issue.
- Breaking down barriers between professions, public bodies, and communities to allow collaboration and integration.

Glossary

Biodiversity: The variety of plants and animals on earth. It includes all species of plants and animals and the natural systems that support them.

Personal and community resilience: how well an individual or community can respond positively to, withstand and recover from a difficult or negative situation.

Deprivation: the lack of access to opportunities and resources which we might expect in our society to meet basic needs.

Deprived neighbourhoods: a geographic area where there is a concentration of people experiencing deprivation.

Digitally excluded: unequal access or skills to use information and communication technologies (ICTs).

Ecologically rich: a geographical area that supports a wide range of plants and/or animals.

Ecosystems Services: The benefits people get from ecosystems. These include food and water; regulating services such as flood and disease control; cultural services such as spiritual, recreational, and cultural benefits; and supporting natural processes that maintain the conditions for life on Earth.

Environmental quality: the condition of the natural environment (land, air, and water) and how it is affected by human activity i.e., pollution.

Green infrastructure: good quality natural and constructed greenspace, including woodlands, wetlands, open and running water, riverbanks, parks and gardens, allotments, churchyards, recreational space, green roofs.

Healthy Cities: International learning network run by the World Health Organisation 'requiring local political buy in to deliver change' to improve health for all. Swansea is the only designated 'Healthy City' in Wales at present.

Intercultural Cities: The Council of Europe's Intercultural Cities programme supports cities in reviewing their policies through an intercultural lens and developing strategies to help them manage diversity positively and realise the diversity advantage.

Making Every Contact Count: An approach where employees of public services use every opportunity to deliver brief advice to improve health and wellbeing.

Marmot Review: an independent review into health inequalities in England published in 2010 (www.ucl.ac.uk/marmotreview). The Review, chaired by Professor Sir Michael Marmot, included a focus on Early Years interventions into health inequalities. The Marmot Report specifically suggested a need to:

- reduce inequalities in the early development of physical and emotional health and cognitive, linguistic, and social skills
- ensure high quality maternity services, parenting programmes, childcare and Early Years education for all
- build resilience and well-being of all young children.

Minimum Income Standard: This identifies what the public think is an acceptable minimum standard of living each year. It includes, but is more than just, food, clothes, and shelter. It is about having what you need to have the opportunities and choices necessary to participate in society.

Multi-disciplinary: a number of experts, or people from different professions, working together.

Glossary

Natural environment: the natural (not constructed) surroundings in which a plant or animal lives.

Population: the people who live in the City and County of Swansea.

Poverty premium: the additional amount which households on low incomes have to pay for the same essential goods and services; credit, fuel, food, and transport. For example, fuel costs more per unit from a pre-payment meter than with an online Direct Debit discount. Also, more fuel is used in households with poor insulation and inefficient appliances. Food costs more from small, local shops than larger ones which you cannot get to without a car.

Objectives: or aims, are the goals the PSB are looking to achieve to improve people's well-being in Swansea.

Social prescribing: enables doctors and nurses to refer patients with social, emotional, or practical needs to a range of local, non-clinical services, often provided by the voluntary and community sector

Urban environment: constructed areas i.e., towns, urban environments.

Vulnerability: A person is vulnerable if, as a result of a situation or circumstances, they are unable to take care of or protect themselves from harm or exploitation.

References

- First 1000 Days programme - First 1000 Days Paper - Partnership Agreement.pdf (swansea.gov.uk)
- Swansea Bay City Deal - www.swanseabaycitydeal.wales
- Swansea Economic Regeneration Strategy - www.swansea.gov.uk/swanseabaycityregioneconomicregenerationstrategy
- Swansea Economic Regeneration Partnership - www.swansea.gov.uk/article/10723/Regeneration-Swansea
- Assessment of Local Well-being - www.swansea.gov.uk/psbassessment
- Population Assessment - www.westglamorgan.org.uk
- Local Area Plan - www.westernbay.org.uk/areaplan
- The Marmot Review - www.ucl.ac.uk/marmotreview
- Police and Crime Plan - <https://commissioner.south-wales.police.uk/en/your-commissioner/police-crime-plan-2022-2026/>
- Future Generations Report - www.futuregenerations2020.wales
- Time for Change: Poverty in Wales Audit Wales - <https://audit.wales/publication/time-change-poverty-wales>
- Inequality in a future Wales - www.futuregenerations.wales/resources_posts/inequality-in-a-future-wales/



Gwasanaeth Tân ac Achub
Canolbarth a Gorllewin Cymru
Mid and West Wales
Fire and Rescue Service



GIG
CYMRU
NHS
WALES | Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board



Cyfoeth Naturiol Cymru
Natural Resources Wales



Cyngor **Abertawe**
Swansea Council

Agenda Item 7



Swansea Public Services Board Joint Committee – 27 April 2023

Swansea Public Service Board (PSB) Well-being Plan 2023-24 Action Plan

Purpose:	To update the PSB on the development of the 2023-24 action plan and proposed next steps
Policy Framework:	Swansea Public Services Board Well-being Plan 2023-28
Recommendation(s):	It is recommended that Swansea Public Services Board: 1) Comments on the draft 2023-24 action plan at Appendix A; 2) Agrees Strategic Leads should engage all invited PSB participants and Partnership Forum members to work with them to finalise the plan by the end of May 2023; and 3) Agrees to receive an update report on the action plan as a standing item at future PSB meetings.
Report Author:	Ness Young, Interim Director of Corporate Services, Swansea Council

1. Introduction

- 1.1 The PSB agreed the 2023-28 Well-being Plan for organisational sign off on 15th February 2023. It has since been approved by the four statutory partners and is presented to the PSB for final approval on 27th April, under a separate report.
- 1.2 Since the PSB meetings in February, Strategic Leads have been identified for the eight steps contained in the plan and work has been underway to develop specific 2023-24 actions for each of the steps.

2. Background

- 2.1 In 2023 in addition to the formal PSB meetings in February, there have been two informal face to face meetings. At the first held on 16 January attendees:

- Recognised the need improve PSB performance management framework (including links to member organisations and other partnership bodies accountability and performance frameworks), taking account of the feedback from Swansea Council scrutiny
- Recognised the resource challenges facing all member organisations and the absence of pump priming funds for the PSB, and therefore the need to focus on what we can achieve together within existing budgets that will add greatest value
- Agreed the PSB should optimise its leadership role, building relationships and breaking down barriers, and facilitating partnership working on actions which may or may not specifically be part of the plan, but which would contribute to the PSBs objectives
- Agreed the PSB should focus its efforts on fewer big-ticket actions, do them well and set clear performance indicators so that progress can be measured, managed, and reported
- Agreed that for each step the PSB should develop a) an action(s) that would help to address a specific issue identified in the wellbeing assessment and b) a preventative action(s) that would help to stop that issue or another occurring in the future.

2.2 The table below shows steps and individuals who have volunteered to act as Strategic Leads for each of them.

Step	Step Title	Strategic Lead
1	Transforming early years' services across Swansea	Karen Stapleton, SBUHB
2	Building on Swansea as a Human Rights City	Ness Young, Swansea Council
3	Working towards Swansea's net zero target and nature recovery	Martyn Evans*, NRW
4	Making Swansea safer, more cohesive, and prosperous	Roger Thomas, MWWFRS
5	Developing Swansea's integrated cultural offer	Mark Wade, Swansea Council
6	Influencing and connecting with other governance arrangements across the Swansea Bay region	Ness Young, Swansea Council
7	Improving data quality and accessibility across the Swansea Bay region	Ness Young, Swansea Council
8	Developing Swansea PSB performance management arrangements	Ness Young, Swansea Council

*Martyn Evans is acting as interim Strategic Lead until his retirement on 31 May / a permanent Lead is identified

2.3 The second informal meeting was held on 5 April and provided an opportunity to discuss emerging actions and identify connections between each of the eight steps.

3. 2023-24 Action Plan and Next Steps

- 3.1 Appendix A set out actions which have been developed as initial drafts by the Strategic Leads in consultation with statutory PSB partners. The actions seek to reflect the content of the Well-being Plan and the assessment which underpins it.
- 3.2 In line with the Sustainable Development Principle, Appendix A has been coproduced by statutory members and, subject to comments from the PSB partners at the meeting on 27 April, it is proposed that Strategic Leads should now engage the wider PSB membership (i.e., all invited participants and Partnership Forum members) to continue to work on the actions.
- 3.3 It is also proposed that a Strategic Lead Officers meet to ensure the actions are aligned and connections between them are maximised. Subject to the PSB's agreement the Strategic Leads Officers will aim to finalise the Action Plan by the end of May to ensure implementation can commence within the first quarter of 2023-24.
- 3.4 Once the Action Plan is finalised, it is proposed that Strategic Leads report progress on their steps (and any contributions to other steps) to each formal PSB meeting (i.e., once a quarter). Further detailed performance management arrangements will be developed under Step 8 and will be presented to the PSB later in the year.
- 3.5 A proposed timetable and process for developing actions for 2024-25 and beyond will be presented to the PSB at the third quarter meeting in 2023-24.

Background Papers: None

Appendices:

Appendix A – Action Plan Templates (Steps 1-8)

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 1: To support the transformation of Early Year Services in Swansea to provide better support for children to have the best start in life.

Strategic Lead: Karen Stapleton

Name: Karen Stapleton

Organisation: SBUHB

Email Address: karen.stapleton@wales.nhs.uk

Operational Lead: Alison Williams/Gary Mahoney

Name: Alison Williams/Gary Mahoney

Organisation: Swansea Council

**Email Address: alison.williams@swansea.gov.uk/
gary.mahoney@swansea.gov.uk**

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2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Identify a lead sponsor for the integration toolkit, the Early Years Maternity Maturity Matrix (EYMMM)	Sponsor identified and attending PSB to ensure the work is highlighted and driven		April 2023	KS/AW/GM	Sponsor identified
Integrate the work of the Early Years Steering Group with the PSB wellbeing objectives from Swansea & NPT	A single action plan that supports outcomes from Early Years Integration Transformation (EYIT), PSB Wellbeing Objective, incorporating recommendations from EYMMM & EYIT evaluation		September 2023	Early Years Steering Group	Amended Terms of Reference for the group to ensure clarity
Develop a framework with performance measures.	Agencies working towards agreed performance measures		March 2024	Early Years Steering Group	Framework developed, in place

					and used by all partners
Develop a Swansea Bay Early Years Maternity Strategy, to bring together different strategies from Swansea, NPT & SBUHB	A single action plan that supports outcomes from Early Years Integration Transformation (EYIT), PSB Wellbeing Objective, incorporating recommendations from EYMMM & EYIT evaluation		March 2024	All agencies – lead by the early Years Steering Group	Multi agency strategy developed, in place and used by all partners
Engage key stakeholders and public around an action plan, and better understand population needs	Action plan and recommendations taken to the public		March 2023/ May 2024/ ongoing	GM	Action plans informed by process
Key Performance Indicator for Action 1:		2023-24 Target:			
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Key Performance Indicator for Action 2:		2023-24 Target			

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 2: To build on Swansea's 2022 declaration of being a Human Rights City

Strategic Lead:

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Operational Lead:

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2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
To work with stakeholders to develop and deliver an action plan that supports the declaration of Swansea being a Human Rights City.	Across Swansea there is evidence that the following Human Rights principles are being proactively applied: <ul style="list-style-type: none"> • Embedding Human Rights • Equality & non-discrimination • Empowering people • Participation • Accountability 	Stakeholder Engagement Workshop	16 June 2023	Adele Dunstan	Case study evidence at year end of a human rights approach in respect of: <ul style="list-style-type: none"> • Tackling poverty • Vulnerable children and families • Tackling discrimination • Domestic violence and abuse Evidence of an increase in Human Rights awareness across the city
		1st Draft of action plan	30 June 2023	Adele Dunstan	
		Final Draft	31 July 2023	Adele Dunstan	
		1 st year action plan completion	31 March 2024	Adele Dunstan	

2023-24 Target: Develop a five year action plan and implement the first year resulting in evidence of an increase in awareness of human right across the city and county					
Creation of a Human Rights Stakeholder Panel	To act as a 'critical friend' to the Council and Swansea's Public Service Board partner organisations in their design and fulfilment of their Human Rights City action plans by contributing their expertise and experience from an independent perspective.	Mapping exercise of existing stakeholder panels and engagement networks	16 June 2023	Adele Dunstan	Independent feedback is received from stakeholder group on action plan impact Panel is involved in review of year 1 action plan implementation and development of year 2 actions
		Advertisement of Stakeholder panel and Registering expression of interests	30 June 2023	Adele Dunstan	
		Panel formed and first meeting	30 September 2023	Adele Dunstan	
		Panel involved in review of year 1 action plan and development of year 2 actions	31 March 2024	Adele Dunstan	
2023-24 Target: Human Rights City Stakeholder Panel is established and makes a positive contribution to the delivery of Step 2					

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 3: Working towards Swansea's net zero target and nature recovery

Strategic Lead (interim):

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Operational Lead: TBC

Name:

Organisation:

Email Address:

2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
<p>Map the arrangements in place in climate signatories' organisations to tackle climate change and nature recovery in the city and county of Swansea to build capacity and capability, through</p> <p>a) sharing of good practice and innovation b) identification of collaborative adaptation and mitigation actions</p>	<p>Improved understanding of who is doing what across the city and county of Swansea to ensure a more cohesive and coordinated approach to ensuring a just and equitable transition to net zero by 2050 by taking action to adapt to and mitigate the impacts of climate change and enable nature recovery, with resources understood and better utilised.</p>	<p>Establish Climate Signatories Group as delivery group for PSB action under Step 3</p>	<p>31st May 2023</p>	<p>Jane Richmond, Climate Signatories Group Chair</p>	<p>Climate Signatories Group agree to be PSB Delivery Group and ToR reflect this</p>
		<p>Define the exercise scope and gather relevant documents gathered</p>	<p>30 June 2023</p>	<p>TBC</p>	<p>Scope agreed by PSB</p>
		<p>Group present map and analyses to PSB, including examples of good practice and collaborative opportunities</p>	<p>31 December 2023</p>	<p>TBC</p>	<p>PSB approves the map and agrees key areas of future action on good practice sharing / innovation and collaboration</p>

		Produce an action plan to take forward in 2024-25	31 March 2024	TBC	PSB agrees 2024-25 action plan
Key Performance Indicator for Action 1: By the end of March 2024 there is an action plan for 2024-25 which sets out how the PSB will share good practice, identify, and share innovation and work collaboratively to add value to work of individual organisations					
2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Produce an independent adaptation and mitigation strategy for the city and county of Swansea, taking account of the seven wellbeing goals and the Climate Change signatories' statutory functions and responsibilities Page 52	Swansea has a climate change and nature recovery adaptation and mitigation strategy which has been agreed by the Climate Signatories Group and the PSB which will inform the development, in 2024-25, of an action plan for 2024-28.	Undertake and report to PSB a desktop risk assessment of the key climate change (CCRA3) risks for Swansea to inform adaptation and mitigation plan	31 July 2023	TBC	Report and recommendations adopted by PSB, with key risks / actions allocated a lead organisation to take forward
		Secure funding to commission independent consultant to develop an adaptation and mitigation strategy for Swansea	31 July 2023	TBC	Funding secured to enable an independent strategy to be produced
		Commission consultant	30 September 2023	TBC	Consultant is commissioned in time to enable strategy to be produced by March 2025

		Draft strategy presented to PSB	31 March 2024	TBC	Strategy is produced to time, and quality required
		Plan in place to consult and engage PSB members and climate and nature charter signatories on the draft strategy	30 June 2024	TBC	Appropriate communications and engagement are in place to take the draft strategy forward in 2025
Key Performance Indicator for Action 2: The PSB has produced a final independent adaptation and mitigation strategy for the city and county of Swansea, by 30 June 2024					

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 4: Making Swansea safer, more cohesive, and prosperous

Strategic Lead: Mid and West Wales Fire and Rescue Service.

Name: Chief Fire Officer, Roger Thomas.

Organisation: Mid and West Wales Fire and Rescue Service.

Email Address: r.thomas@mawwfire.gov.uk

Operational Lead: Mid and West Wales Fire and Rescue Service.

Name: Richard Felton

Organisation: Mid and West Wales Fire and Rescue Service

Email Address: r.felton@mawwfire.gov.uk

2023-24 Action 1	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
<p>Pop up to create a pop up community village during the Welsh Firefighters Fitness Challenge event taking place in Castle Gardens, Swansea on the 3 June 2023</p>	<p>To build a pop up community village during the Welsh Firefighters Fitness Challenge event taking place in Castle Gardens, Swansea on the 3 June.</p>	<p>Define the event scope and identify key stakeholders.</p> <p>Partner organisations invited to express an interest in having a stand in the “community village”</p> <p>Communications strategy to be developed to ensure a consistent message is shared from each partner organisation.</p>	<p>April 2023</p> <p>April 2023</p> <p>May 2023</p>	<p>Roger Thomas</p>	<p>High levels of engagement with members of the public.</p> <p>Demonstration of the added value for the communities of Swansea by partner agencies working together.</p> <p>Delivering of key messages and information sharing.</p>

<p>Page 55</p>		<p>PSB questionnaire to be developed to assist engagement and data collation with members of the public.</p>	<p>May 2023</p>		<p>Promotion of the work and raising awareness of the Public Services Board.</p>
		<p>Evaluation post event to identify lessons learnt to help with the future shaping of all PSB related events.</p>	<p>September 2023</p>		<p>Case study / good news stories.</p> <p>Stakeholder engagement and feedback.</p> <p>Completed surveys.</p> <p>Number of referrals.</p> <p>Feedback from partner agencies.</p> <p>Social media engagement.</p> <p>Number of leaflets, freebies and information packs distributed.</p> <p>Collection of qualitative and quantitative data.</p>

Key Performance Indicator for Action 1: Create a multi-agency PSB event.					
Action 2: Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan					
Wellbeing Plan Step 4: Making Swansea safer, more cohesive, and prosperous					
Strategic Lead: Mid and West Wales Fire and Rescue Service. Name: Chief Fire Officer, Roger Thomas. Organisation: Mid and West Wales Fire and Rescue Service. Email Address: r.thomas@mawwfire.gov.uk			Operational Lead: Swansea Council for Voluntary Services Name: Amanda Carr Organisation: Swansea Council for Voluntary Services Email Address: amanda_carr@scvs.org.uk		
2023-24 Action 2	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
To host a “show and tell” event to share key messages and learning opportunities between partner agencies, with a particular focus on practitioners from individual organisations.	To help promote and share information, ways of working and lessons learnt to help make the communities of Swansea safer, more cohesive, and prosperous.	Define the event scope and identify key stakeholders. Event theme, venue, date of event the to be agreed. Target audience to be established and appropriate	May 2023 May 2023 May 2023	Amanda Carr	Good attendance by a wide range of partner organisations identifying the key needs of the communities of Swansea.

Page 57		<p>representatives / organisations and practitioners identified and invited.</p> <p>Promotion of event and communications strategy agreed.</p> <p>Referrals made between partner organisations.</p> <p>Evaluation - Feedback from event and lessons learnt communicated to help shape future events.</p>	<p>June 2023</p> <p>Dependent on event date.</p> <p>October 2023</p>		
<p>Key Performance Indicator for Action 2: Increase awareness and information sharing between partner organisations to help support the communities of Swansea.</p>					

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 5: Developing Swansea's Integrated Cultural Offer

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2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Action 1: Establishment of a Swansea Creative Network to support and help sustain the cultural and creative ecology and economy, thereby enabling cultural and creative practitioners to respond effectively to initiatives that promote health, community cohesion, civic pride and economic prosperity.	Network established.	Secure funding via Creative Wales, SPF and UWTSD	June 2023	Kate Wood	Funding secured.
		Appointment of co-ordinator.	Sept 2023	Kate Wood	Co-ordinator appointed.
		Launch of network and events programme.	Dec 2023	Kate Wood	Network launched.
Key Performance Indicator for Action 1: Swansea Creative Network established.		2023-24 Target: Membership secured from across the cultural and creative sectors.			

2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
<p>Action 2: Delivery of the partnership agreement with Sport Wales to ensure compliance with nationally recognised levels of physical activity required to be beneficial to health.</p> <p>Deliver outcomes of priority groups defined by existing and consistent low participation rates.</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 59</p>	<p>Through recognised national surveys key participation rates in sport and physical activity within Swansea will reach or exceed existing levels and national averages.</p> <p>Decreasing participation gaps between local averages and targeted priority groups.</p> <p>PSB partners will have visibility of the activity and actively support the delivery of positive outcomes</p>	<p>Complete detailed quarterly insight and learning performance log to Sport Wales as per partnership agreement covering activities and action linked to one of the following nationally agreed areas of work :-</p> <ul style="list-style-type: none"> • Active Nation • Enjoyment • Lifelong • Access/Everyone • Active Older Adults • Free Swimming 	4 per year	David Jones	<p>Compliance with Sport Wales accountability expectations and continuation of annual funding.</p> <p>Promotion of activities to increase participation</p>
<p>Key Performance Indicator for Action 2: Adult weekly participation of 150 minutes per week or more in sport and physical activity. Young people participate for 5 hours or more per week in sport and physical activity.</p>		<p>2023-24 Target: To achieve all agreed outcomes and “accountability expectations” set in partnership with Sport Wales and measured by the School Sport Survey and National Adults Physical Activity Survey.</p>			

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 6: To Influence and connect with other governance arrangements across the Swansea Bay region

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2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Map the Swansea Bay region partnership landscape (including member organisations) to: a) clarify governance, roles and responsibilities and interfaces b) identify opportunities for collaboration on plan content c) identify gaps / overlaps in activities	Organisations in the Swansea region and locality have a shared understanding of the partnership landscape and understand the opportunities to improve their synergy in progressing the seven wellbeing goals	Define the exercise scope and relevant documents gathered	30 June 2023	Leanne Aherne (LA), Kelly Gillings (KG), Michelle Davies (MD), Amy Richmond-Jones (ARJ)	Scope agreed by PSB
		Partnership map produced	30 September 2023		PSB approves the map
		Gap and opportunity analyses undertaken	31 December 2023		Analyses undertaken and consultation on findings started with lead officers in SB partnerships
		Produce final report for PSB consideration	31 March 2024		Report approved by the PSB
		Share the map and report shared with other Swansea Bay partnerships	31 March 2024		Map and report are circulated by the deadline

Key Performance Indicator for Action 1: Map and report shared with all partnerships in Swansea Bay

2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Promote the PSB Wellbeing Plan and Wellbeing Assessment to all PSB partner organisations and key partnerships within the region	PSB plan is understood and considered by partner organisations and partnerships	Statutory PSB partner organisations approve the PSB Wellbeing Plan	30 June 2023	Statutory Partners	PSB Wellbeing Plan has been formally approved by all statutory partners
		Statutory PSB Partner organisation confirm their plans take account of the Wellbeing Assessment and PSB Wellbeing Plan	30 June 2023	Statutory Partners	Statutory partners provide confirmation
	Wellbeing Assessment is used by partner organisations and partnerships to inform decision making	PSB Chair writes to partnerships within the Swansea Bay region promoting the Wellbeing Plan and Assessment	30 April 2023	PSB Chair	Letter, plan and assessment is issued
		PSB Chair to seek meetings with other partnership chairs to discuss PSB plan and assessment and opportunities for collaboration	31 December 2023	PSB Chair	PSB Chair has met Chairs of the key Swansea Bay partnerships and at least one collaborative action has been agreed
Key Performance Indicator for Action 2: PSB Wellbeing Plan and Assessment has been shared with all key partnerships in Swansea Bay and at least one collaborative action has been agreed as a result					

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 7: To improve data quality and accessibility across the Swansea Bay region

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2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner
To work with Regional Partnership Board officers to identify the key data sets required to support delivery of PSB Wellbeing Plan and the West Glamorgan Area Plan, to: <ul style="list-style-type: none"> a) identify data gaps b) identify opportunities for data sharing c) improve alignment between Population Area Assessment and Wellbeing Assessment 	Improved data availability and quality across the Swansea Bay region	Map RPB and PSB key data set requirements	30 June 2023	Kelly Gillings (KG), Leanne Aherne (LA) Steve King (SK) Michelle Davies (MD) Amy Richmond-Jones (ARJ)
		Identify data gaps	30 September 2023	
		Identify opportunities for data sharing between the RPB and PSB	31 December 2023	
		Develop new datasets to meet PSB requirements	31 March 2024	
Key Performance Indicator for Action 1: Data requirements to support PSB Wellbeing Plan are well understood and opportunities for sharing data with the RPB are being pursued				
2023-24 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owners

Work with Regional Partnership Board (RPB) to develop digital data portal for partnerships (and their members) across the Swansea Bay region	Partners across the Swansea Bay region can access up to date data to inform and improve decision making	Explore feasibility of the PSB to piggy back on work in progress by the RPB to develop a digital data portal	30 June 2023	Kelly Gillings (KG), Leanne Aherne (LA) Steve King (SK) Michelle Davies (MD) Amy Richmond-Jones (ARJ)
		Develop a proposal for a joint PSB/RPB digital data portal	30 September 2023	
		Seek approval of proposal and any associate funding requirement from all participating partners to progress in 2024-25	31 March 2024	
Key Performance Indicator for Action 2: Development and roll out a regional digital data portal approved by partners for implementation in 2024-25				

Swansea Public Service Board Wellbeing Plan: 2023-24 Action Plan

Wellbeing Plan Step 8: To Develop Swansea PSB performance management arrangements which measure and monitor the PSB's progress

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Name: Richard Rowlands
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Email Address: richard.rowlands@swansea.gov.uk

	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
To develop a Performance Management Framework for the PSB, including a 2023-24 Action Plan, milestones, 2023-28 population level outcome measures, and monitoring arrangements	The PSB has effective performance management arrangements in place	2023-24 action plan, including milestones produced	30 April 2023	Strategic Leads	PSB has a 2023-24 action plan in place within the first quarter of the year
		Performance management framework for the PSB is in place	30 June 2023	Richard Rowlands	PSB performance arrangements are formalised and in line with good governance principles
		Map Population Level Outcome Measures for RPB and member organisations	30 June 2023	Leanne Aherne	Population Level Outcome measures across region are understood
		PSB Population Level Outcome Measures agreed	30 September 2023	Richard Rowlands	PSB has defined population outcome measures (aligned to member organisations and RPB) to monitor impact of the plan over the long term
		PSB receives quarterly performance reports	31 July 2023	Richard Rowlands	PSB formally considers its performance at least quarterly

Key Performance Indicator for Action 1: PSB has an effective performance management framework in place					
	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
To undertake review of annual performance to inform the 2024-25 action plan	Stakeholders can see the performance and impact the PSB has had in 2023-24 and 2024-25 action plans are informed by the progress the PSB has made	Draft annual review of performance is produced ready for publication in first quarter of 2024-25	31 March 2024	Richard Rowlands	Review provides an objective assessment of PSB performance and impact
		2024-25 action plan is produced	31 March 2024	Richard Rowlands	PSB has a robust action plan for 2024-25 ready for the start of the new financial year
Key Performance Indicator for Action 2: 2023-24 Annual Review is produced and is reflected in the 2024-25 action plan					